

FAIRMONT SINGAPORE & SWISSOTEL THE STAMFORD

AOCAP.org

TUESDAY, 18 OCTOBER 2022

3:00pm-7:00pm REGISTRATION & INFORMATION

Meets In: Convention Foyer (Level 4)

Sponsored By: UNIFOCUS

5:00pm-7:00pm PLENARY & OPENING RECEPTION

Meets In: SKAI Bar (Level 70)

5:00pm-5:10pm WELCOME REMARKS

Speaker: Jeff Higley, President, The BHN Group

5:10pm-5:55pm LEADERSHIP INSIGHTS: HOW MIGHT THE LATEST GEOPOLITICAL & ECONOMIC

CHALLENGES HINDER THE REGION'S TOURISM RECOVERY?

Conflict in Ukraine, rampant inflation, energy crises, HR issues impacting hospitality and airlines plus ongoing China Outbound restrictions are all playing their part, both regionally and in major source markets, to hinder the post-Pandemic recovery, despite pent-up travel demand. How will the Asia-Pacific

tourism industry recover, despite these ongoing issues?

Moderator: Ananth Ramchandran, Head of Advisory & Strategic Transactions, CBRE Panelists: Jeff Bernier, SVP, Managing Director - APAC & Hawaii, Hilton Grand Vacations

Lee Dowling, Managing Director & SVP AP&EME, MVWC

Joseph W. Hickman, Vice President/Executive Director, Interval International

Paul Mulcahy, Managing Director, EMEA, Asia Pacific & India, RCI

5:55pm-6:00pm WRAP-UP REMARKS & ENJOY RECEPTION

Speaker: Jeff Higley, President, The BHN Group

WEDNESDAY, 19 OCTOBER 2022

7:30am-8:15pm REGISTRATION & INFORMATION

Meets In: Convention Foyer (Level 4)

Sponsored By:

UNIFOCUS Workforce Management

7:30am-8:30am CONTINENTAL BREAKFAST

Meets In: Fairmont Ballroom Foyer

7:30am-6:15pm CONTINUOUS COFFEE & TEA

Meets In: Fairmont Ballroom Foyer

Sponsored By: FUTURELOG

8:30am-10:20am PLENARY SESSION

Meets In: Padang & Collyer

8:30am-8:50am CONFERENCE OPENING REMARKS

Speakers: **Jeff Higley**, President, The BHN Group

Paul Dean, Principal, Dean & Associates

8:50am-9:05am APRDO UPDATE

The Asia Pacific Resort Development Organisation (APRDO), incorporated in Singapore, is a Trade Association established for the purposes of promoting the shared ownership industry in the Asia-Pacific region, advocating industry best practice, providing regulatory guidance, and undertaking industry

lobbying and research.

Speaker: Barry Robinson, President, APRDO and President & Managing Director International Operations,

Travel + Leisure Co



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9:05am-9:30am THE BIG PICTURE: GROWTH, INNOVATION, & WHAT LIES AHEAD

What is the current state of the hospitality and resort industries as they recover from the global pandemic? What are the opportunities for growth driven by innovations including digital transformation, big data, AI, social media, guest experience, the importance of exemplary design, and other factors, to predict what

might lay ahead as consumer preferences adjust to some new travel paradigms?

Moderator: Paul Dean, Principal, Dean & Associates

Panelists: Gary D. Dollens, Global Head Design/Product & Brand Development, Hyatt Hotels Corporation

Mimrah Mahmood, Senior Director and Partner, Meltwater **Rohit Sachdev**, Chief Executive Officer, Soho Hospitality

9:30am-10:15am CONSUMER TRENDS & GEOGRAPHIC MARKETS UPDATE

How have consumer preferences across the Asia Pacific region changed post-Pandemic? What key consumer travel trends are now discernible? As regional destinations recover, what must they do to secure their market share? How important are sustainability credentials, experiential and transformative

travel and travel with purpose?

Moderator: Robert Williams, Head of Hotels & Hospitality, Asia Pacific, Watson Farley & Williams Panelists: Matthijs de Man, Group Director - Commercial and Innovation, Anantara Vacation Club

Jesper Palmqvist, Senior Director Asia Pacific, STR

Martin Tolan, RVP, Marketing & Sales - Asia Pacific, Europe & Middle East,

Marriott Vacations Worldwide

Kit Whalley, Business Development Director, Asia Pacific, Interval International

10:15am-10:20am WRAP-UP REMARKS

Speaker: Jeff Higley, President, The BHN Group

10:20am-11:05am NETWORKING BREAK

Meets In: Fairmont Ballroom Foyer

11:05am-12:50pm PLENARY SESSION

Meets In: Padang & Collyer

11:05am-11:15am WELCOME BACK

Speaker: Jonathon S. Zink, COO, The BHN Group

11:15am-12:00pm IMPACTS OF TECHNOLOGY ON RESORTS & RECREATIONAL REAL ESTATE

New technologies have created an ecosystem for rapid advances, disruption, and the elimination of previous methods and models in real estate, especially within the shared ownership sector. As their wider adoption gains momentum in Southeast Asia, the impacts of some of these innovative technologies will

be reviewed.

Moderator: Benjamin Hirasawa, Founder & Managing Partner, BH2I Pte., Ltd.

Panelists: Warren Cullum, Senior Vice President, Operations, Wyndham Destinations Asia Pacific

Suyin Lee, Head Legal EMEA, Asia Pacific & India, RCI Shaun Leong, Partner, Withers KhattarWong LLP Ekapak Nirapathpongporn, CEO & Co-Founder, Fraction

12:00pm-12:45pm THE OUTDOOR ACCOMMODATIONS INDUSTRY – STILL ON ITS GROWTH TRAJECTORY?

The outdoor accommodations Industry has been on a significant growth trajectory in recent years, driven by climate change, the pivot to domestic tourism during the Pandemic and consumer preferences. With a focus on glamping to determine its growth prospects for the Asia Pacific region, this segment of the

hospitality industry will be examined.

Moderator: Bill Barnett, Managing Director, C9 Hotelworks Co., Ltd.

Panelists: Patrick Keane, Director, EnterProjects Asia

Michael Sagild, Co-Founder & President, Cloud Collective Aanvi Singhania, Head of Sales & Marketing, Escape Nomade

Louis Thompson, CEO, Nomadic Resorts

12:45pm-12:50pm WRAP-UP REMARKS

Speaker: Jonathon S. Zink, COO, The BHN Group

12:50pm-2:00pm NETWORKING LUNCH Fairmont Ballroom Foyer



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2:00pm-3:45pm PLENARY SESSION

Meets In: Padang & Collyer

2:00pm-2:10pm WELCOME BACK

Speaker: Jeff Higley, President, The BHN Group

2:10pm-2:55pm RESORT DEVELOPMENT TRENDS

How will increased awareness of the need for sustainable development impact the design of new mixeduse resorts? What might the mix comprise? How important is "wellness" as part of the mix? Can we expect to see new business models aligned with emerging consumer trends and preferences or older

models, such as "all-inclusive", reinvented? How might older resorts be repurposed?

Moderator: **John Stawyskyj**, Partner, Ashurst Panelists: **Bryan Lunt**, CEO, Sabai Sabai Wellness

Julian Miaja, Director of Operations, Miaja Design Group

Omar Romero, Chief Development Officer, Six Senses Hotels Resorts Spas

Ling Wei Tan, Senior Vice President, JLL Hotels & Hospitality

2:55pm-3:40pm CAPITAL MARKETS - NEW APPROACHES TO FINANCING RESORTS

Why is the investor appetite for leisure-related assets still so strong? Are there any new funding sources? What do we mean by sustainable investing, and might the availability of green finance deliver any tangible benefits for the region's resort developers? Which consumer preferences related to sustainable resort

development need to be recognized?

Moderator: Dora Stilianos, Partner, Baker McKenzie

Panelists: Charles Blocker, CEO, InVision Capital and Founder & CEO, IC Partners Limited

Siddhant Jhunjhunwala, Director of Investments Asia Pacific, KSL Capital Partners **Calvin Li,** EVP, Head of Transaction Advisory, JLL's Hotels & Hospitality Group

Tony Ryan, Principal, Ryan Capital Partners

3:40pm-3:45pm WRAP-UP REMARKS

Speaker: Jeff Higley, President, The BHN Group

4:00pm-5:00pm AOCAP & HICAP COMBO MASTER CLASS: HOTEL OWNERS & OPERATORS – WORKING YOUR

WAY THROUGH CRITICAL MIXED-USE DEVELOPMENT & OPERATIONAL ISSUES

Meets In: Padang & Collyer
Presented By: Baker McKenzie

Moderator: **Roy Melick**, Partner, Baker McKenzie

Panelists: Graeme Dickson, Partner, Baker McKenzie

Lucia Grambalova, CIO & Head of Asset Management, Hotel Capital Partners Penny Trinh, Senior Director, Development, Asia Pacific, Marriott International

Alexandra Yao, VP Global Branded Residences, Luxury & Lifestyle, IHG Hotels & Resorts

5:15pm-6:05pm AOCAP & HICAP COMBO PLENARY SESSION

Meets In: Padang & Collyer

5:15pm-5:20pm WELCOME BACK

Speaker: Jonathon S. Zink, COO, The BHN Group

5:20pm-6:00pm ESG – RETURNS BEYOND THE BOTTOMLINE

ESG is now at the top of the list in so many boardrooms and as regulators begin to weigh in, it simply cannot be ignored. How does a company address the disclosure requirements and how is the hospitality industry in Asia Pacific responding? Is there a widespread belief that compliance will deliver added value

both to the bottom line, as well as to reputation and public perceptions?

Moderator: Steve Carroll, Head of Hotels & Hospitality, Asia Pacific, CBRE

Panelists: Siew Kim Beh, Chief Financial and Sustainability Officer, Lodging, CapitaLand Investment

William E. Heinecke, Founder & Chairman, Minor International Plc.

Ufi Ibrahim, CEO, EEA

Sabine Schaffer, Co-Founder & CEO Europe, Pro-invest Group

6:00pm-6:05pm WRAP-UP REMARKS

Speaker: Jonathon S. Zink, COO, The BHN Group

AcKenzie.



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WEDNESDAY, 19 OCTOBER 2022

6:15pm-8:15pm AOCAP & HICAP JOINT NETWORKING RECEPTION

A unique feature of AOCAP is the closing reception, which is held in conjunction with the opening cocktail reception for HICAP. Delegates from AOCAP have the opportunity to meet and mingle with each other one more time, plus the opportunity to network with delegates from HICAP. This promises to be a fantastic networking event.

Meets In: Hosted By: SKAI Loft (Level 70)



AOCAP 2022 PROGRAM PLANNING COMMITTEE

Bill Barnett, C9 Hotelworks Co., Ltd. **Jeff Bernier**, Hilton Grand Vacations

Bruce Bromley, Soneva

Matthijs De Man, Anantara Vacation Club

Paul Dean, Dean & Associates Luca Franco, Luxury Frontiers Ben Hirasawa, BH2l Pte., Ltd.

Siddhant Jhunjhunwala, KSL Capital Partners

Jules Kay, PropertyGuru International

(Thailand) Co Ltd

Gary Knowles, Karma Resorts Tien Gui Koh, Withersworldwide

Krid Kusumawalee, Asset World Corporation

Suyin Lee, RCI Eric Levy, TSI

Julian Miaja, Miaja Design Group

Rohit Mohindra, ANZ Bank Clint Nagata, BLINK Design Group

Gert Noordzy, Northside Consulting Company

Rico Picenoni, Savills

Barry Robinson, Travel + Leisure Co

Omar Romero, Six Senses Hotels Resorts Spas

Michael Sagild, Cloud Collective

Patrick Shanahan, Accor Vacations Club Asia

John Stawyskyj, Ashurst Dora Stilianos, Baker McKenzie

LingWei Tan, JLL

Martin Tolan, Marriott Vacations Worldwide

Kit Whalley, Interval International

Robert Williams, Watson Farley & Williams

Todd Wynne-Parry, Horwath HTL

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Travel News, Successful Meetings, Meetings & Conventions, Incentive, Sports Travel, M&C China, M&C Asia, Travel42, Axus Travel App, and Web in Travel. The company produces more than 80 face-to-face events in 13 countries in retail travel, hospitality, corporate travel, travel technology, sports travel, and the meetings & incentive industry with market leading events including The Meetings Show, Business Travel Show, TEAMS Conference & Expo, Global Travel Market Place and Cruiseworld. In addition, Northstar owns Phocuswright, the leading research, business intelligence, and event producer serving the travel technology industry. Northstar Travel Group is the leading producer of hotel investment events globally, including ALIS, the largest hotel investment conference in the world and HICAP, Asia Pacific's most important annual investment conference. Northstar is also the majority shareholder in Inntopia, the leading SaaS e-commerce software, CRM database marketing and predictive analytics business serving the mountain destination, golf, activities, hospitality, and specialty destination travel markets. Based in Secaucus, NJ, the company has offices in New York, NY; Stowe, VT; Denver, CO; Edwards, CO; Burlington, VT; Los Angeles, CA; Costa Mesa, CA; Lombard, IL; and global offices in Singapore, Beijing, and Shanghai. And soon to be London. Northstar Travel Group is owned by funds managed by EagleTree Capital. For more information, visit northstartravelgroup.com

IN ASSOCIATION WITH:



With over three decades of experience, more than 160 events completed to-date, and in excess of 110,000 international delegates, BHN conferences have become "must attend" events for industry leaders who come together to network, conduct business, and to learn about the latest trends. The

current slate of events include: the Americas Lodging Investment Summit (ALIS) in Los Angeles; ALIS Law in Los Angeles; ALIS Summer Update; Alternative Ownership Conference Asia Pacific (AOCAP) in Singapore; Caribbean Hotel & Resort Investment Summit (CHRIS) in Miami; Hotel Investment Conference Asia Pacific (HICAP) in Singapore; HICAP UPDATE; Hotel Opportunities Latin America (HOLA) conference in Miami; and HICAP Australia New Zealand (HICAP ANZ) in Sydney. The BHN website at www.Burba.com is the gateway for information about the conferences BHN produces, as well as a direct link to important players in the hospitality investment world. BHN is a division of Northstar Travel Group.